

Cozy Cattery

138 White Road
Hope, Richmond
027 544 4513

By making a booking with Cozy Cattery, you are deemed to have accepted these Terms and Conditions

General

- While Cozy Cattery will take every care to ensure your cat's safety and comfort while boarding with us, we accept no liability for illness, injury, loss or death however caused during their stay. **Boarding is entirely at the owner's risk.**
- Cozy Cattery reserves the right to refuse boarding to any cat for any reason whatsoever, including any cat that appears unwell or any cat that exhibits unreasonably aggressive behaviour
- No entire male cats over the age of 6 months will be accepted for boarding.
- Cats cannot be released to anyone other than their owners without prior notification.
- All cats must arrive in a suitable and secure pet carrier.
- Clients understand that, although the owners live on site, Cozy Cattery is not open/staffed 24 hours a day.

Health

- All cats are required to have current vaccinations for Feline Panleucopaenia "enteritis" Rhinotracheitis (Feline Herpesvirus) and Feline calicivirus (snuffles) .
- Any booster shots required must be done at least 10 days prior to check-in day. Proof of vaccination can be brought in at drop off, emailed or uploaded on our website.
- Any cat showing signs of parasite infestation (fleas, intestinal worms, ticks) will be treated by Cozy Cattery at their sole discretion. The owner accepts the cost of this treatment.
- You must advise us of any existing medical conditions your cat may have.
- If, at our discretion, a cat requires veterinary care during their stay, all expenses will be charged to the owner. Where possible/practical you will be contacted prior to any treatment.
- If a veterinarian determines that, for welfare reasons, your cat should be euthanised. We will make every effort to contact you. If you cannot be reached you give Cozy Cattery and the consulting veterinarian full permission to act within the best interests of your cat.
- Prescription medications must come labeled with the cats name and have full, written instructions.
- All reasonable efforts will be made to administer oral medication or to apply external treatments as directed with no charge to the owner. However, if required, Veterinary assistance may be requested at the Owner's cost without prior consultation.

Grooming

- We will brush your cat during their stay if they enjoy this, however we do not provide professional grooming.

Payments

- Clients accept all costs associated with Veterinary attention and treatment.
- Boarding fees must be paid in full before your cat leaves the premises unless prior arrangements have been made.
- For long term bookings (30 days or more) payment is required fortnightly.
- Payment options are cash, EFTPOS or internet banking.
- In the event of any delay in collection, notification must be given at the earliest opportunity
- If an cat is not collected within 14 days from the end of the booking period, and we are unable to reach the owner and/or their emergency contacts by phone or email, the cat is considered to be abandoned and we reserve the right to make suitable alternative arrangements.
- Unpaid accounts will be liable for interest of 5% and collection costs.

Cozy Cattery may take photos of the Cattery and our guests for our website or social media. Please advise if you do not agree to our use of photos featuring your cat.

I acknowledge that I have read and agree to the terms and conditions, for this and any future bookings.

Full Name _____

Signature _____ **Date** _____